

Making Connections Walsall



A friendly service for all residents addressing loneliness and social isolation



Making Connections Walsall (MCW) is a FREE service providing all residents in Walsall with an opportunity to explore their social needs and interests. It offers residents **support to build their social networks and engage in community activities.**

MCW provides the health community and social care professionals with a single route of referral into appropriate local community based social support networks.

Although MCW **DOES NOT** replace social care, clinical care or treatment, **it will reduce the time spent searching for community projects and services to address the loneliness and isolation of Walsall residents.**

Who is eligible?

All residents who live in Walsall and are lonely or socially isolated.

Who can refer?

Any Health, Social Care and Community Professional can refer into this service by taking three simple steps:

- 1 Advise the service users about the MCW programme
- 2 Obtain consent to refer
- 3 Complete and email referral form to homesafetycentre@wmfs.net (See reverse for form)

How does it work?

Referrals are processed by West Midlands Fire Service (WMFS) and allocated to one of the four hubs via the NHS Data Collection and Recording System (DCRS).

Examples of available activities-

luncheon clubs, coffee morning, mobile library, arts and crafts, reminiscence projects, fitness classes, volunteering, befriending (face to face and telephone), gardening projects.

Hubs	Service User Geographical Area of Residence
Bloxwich Community Partnership (1)	North Walsall Bloxwich East, Bloxwich West, Birchills Leamore, Blakenall
Old Hall People Partnership (2)	West Walsall Bentley and Darlaston North, Darlaston South, Willenhall North, Short Heath, Willenhall South
Manor Farm Community Association (3)	East Walsall Pelsall, Brownhills, Aldridge North and Walsall Wood, Rushall-Shelfield, Aldridge central and South, Pheasey Park Farm and Streetly
YMCA Black Country (4)	Walsall South St Matthews, Paddock, Palfrey, Pleck

The Hub will arrange an appointment with your service user to discuss their social needs and support them to access social activities.

Service users will also be offered the opportunity to have a Safe and Well Visit undertaken by West Midlands Fire Service.

Note: Personal data will be collected, processed and stored in accordance with the General Data Protection Regulations and the reformed Data Protection Act 2018.

Please ensure consent is received and recorded from the patient/service user before submitting a referral.

Please visit our website to read our Privacy Notice, or ask the referring professional for a copy



Walsall Council

WEST MIDLANDS FIRE SERVICE



Starting Well • Living Well • Ageing Well

E-mail completed form to homesafety.centre@wmfs.net

Person Completing Form:

Organisation:

E-mail address:

Phone (essential):

Consent to record information: Yes

Safe & Well consent: Yes No (SAW Initiative No 3144)

How heard about service:

Title:

Last Name:

First Name:

DOB: Declined

Gender: Male Female Other

Ethnicity:

Address:

Postcode

Unknown? No fixed abode

Tel:

E-mail:

Carer or next of kin required: Yes No

If yes, please provide details below”(name/number).

* This is a required field*

Name:

Tel:

NHS No

GP Registered: Registered Unregistered

GP Name:

GP Address:

Postcode

Practice e-mail/GP e-mail:

Consider themselves disabled? Yes No

Please state:

Long Term Physical Health Condition:

Yes No Unknown Not stated

Long Term Condition(s):

- | | | |
|---|--|-------------------------------------|
| <input type="checkbox"/> Angina | <input type="checkbox"/> Anxiety | <input type="checkbox"/> Arthritis |
| <input type="checkbox"/> Asthma | <input type="checkbox"/> Atrial Fibrillation | <input type="checkbox"/> Cancer |
| <input type="checkbox"/> Dementia | <input type="checkbox"/> Depression | <input type="checkbox"/> Diabetes |
| <input type="checkbox"/> Mental illness | <input type="checkbox"/> None | <input type="checkbox"/> Obesity |
| <input type="checkbox"/> Stroke | <input type="checkbox"/> Hearing loss | <input type="checkbox"/> Sight loss |
| <input type="checkbox"/> Other (add to notes) | | |

Notes:



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