

Jobs | Apprenticeships | Training



NEWSLETTER May 2023

Walsall Works

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Walsall Works have supported...

From 01 Feb until 01 May Walsall Works has supported	386 Local Residents	27 Local Business
72 People in to Employment	41 Jobs promoted	54 People in to accredited training or further education
113 People enrolled onto online Skills Network courses	4 People in to an Apprenticeship or Traineeship	1 Person in to Self Employment

Walsall Works programme aims to support local residents into work, training, or apprenticeships. Walsall Works is currently delivering on Restart, Black Country IMPACT and Multiply.

Customers registered to the programme have continued to receive support from our team of employment advisors through virtual communication or via face-to face appointments at a number of local venues across Walsall. We are currently based in 22 co-locations around the borough, so we are able to support you locally in your neighbourhood area.

We host a range of events throughout the year which are always well supported by local employers and training providers. We also attend a lot of community events to help and support our local residents. Keep an eye out on our social media and website for more information about these events.

Should you require any support with your employability e.g., career advice, confidence building, CV preparation, job search assistance or support in accessing training or educational courses, you can arrange an appointment with one of our Employment Advisors by contacting the Walsall Works team by email at walsallworks@walsall.gov.uk, by telephone at **01922 654353** or by visiting <u>www.walsallworks.com</u>

Walsall Works Case studies



Jessica came along to the Brownhills New Year New You Event Brownhills Community Association.

She was introduced on the day to her advisor, who made an appointment to see her the following week. Jessica called and said that she had an interview the following week and didn't think that she would have enough time to prepare. Her Advisor arranged calls and earlier appointments to go through possible questions and provide the interview support that she needed.

Jessica's interview was with West Midlands Police for a part time 30-hour administrative role.

With her Advisor, she went through competency-based questions and how to use STAR technique in answering. She was successful and was offered the job with West Midlands Police!

However, she was also supported to apply for a full-time role with Black Country Women's Aid. This was somewhere she had always wanted the opportunity of working. Her Advisor helped to secure a loan laptop for her to use and helped to set up Teams and practice using it before she had her interview online. JKF completed interview and was offered that job role too. Having carefully weighed up her options, Jessica decided to go for the West Midlands Police role.

"This is the first time I have been involved with Walsall Works and have been really impressed. I was employed with DWP for over 20 years and finding another job let alone going through an interview was overwhelming. Jane has provided excellent advice, whether it be completing an application form or going to an interview. She has calmed my nerves and given me the confidence and reassurance to move forward" – Jessica

Dave attended Ablewell Advice in November 2022 seeking support, gain confidence and find work.

Dave had previously had a successful career as a warehouse operative but due to an accident he had been out of work for 10 years. He was now looking for something new as a career. His Walsall Works Advisor discussed the option of volunteering with him and highlighted how this could help him gain new skills, make friends, and most importantly help his self-esteem and confidence. David very much welcomed this suggestion. His Walsall Works Advisor informed him that Ablewell Advice provide a food bank service and whether he would be interested in volunteering here. This appealed to Dave as he was familiar with the venue and felt that he would be making a valuable contribution back to society.

His Walsall Works Advisor spoke to the Food Bank Manager and organised a volunteering placement for Dave which commenced the following week. The Food Bank Manager showed Dave around the venue, explained how the service operates and discussed what he could do and what he would be comfortable in doing.

"Thank you for this opportunity to help out and try and gain my confidence back" - Dave

Supporting the community

Community Events

Throughout May our advisors have had the opportunity to attend a lot of community events to inform local residents about Walsall Works and the support we are able to provide. These events have included:

- Jobs fair hosted by DWP at Willenhall Community Library
- Adolescent Networking Event at Manor Farm Community Centre
- Wellbeing event at Nashdom

These were all great events with lots of great opportunities available.

We have had 125 referrals onto Walsall Works throughout May all of which have been offered guided employment support from an advisor.



Skills Network Auto-Assessed Short Courses

The Skills Network offers a wide range of auto assessed online programs to help with your Continued Professional Development.

Gain access to exciting and flexible online learning content that you can study from anywhere, at any time. All the short courses are delivered fully online and are auto-marked, meaning feedback and results are instant.

Weekly sessions are held on Tuesdays at the Lichfield Street Hub Library IT Suite, Lichfield St, Walsall WS1 1TR, 12 – 13:30.

If you're interested, either speak to your Walsall Works adviser about what is available, or contact us by calling 01922 654353 or emailing at <u>walsallworks@walsall.gov.uk</u>



Darlaston Jobs Fair

Walsall Works supported residents in Darlaston on Friday 19th May, holding its third jobs fair of the year at Darlaston Town Hall.

The Darlaston Jobs Fair was attended by 250 people, with many coming from local neighbourhood areas. With attendees exceeding event bookings, the general atmosphere was buzzing with activity and the residents who attended were very pleased that an event was being held so locally in their area.

The event saw 28 exhibitors including strategic firms such as Mott McDonald, who are part of the High Speed Rail 2 scheme supply chain offering Management, Engineering and Development consultancy.

Early feedback from exhibitors including positive comments from Amey, who were delighted to be part of a community event. Amey took contact details from 40 people either interested in potential roles at the Walsall Depot or participants for their new "Journey to Work" programme.

TK Maxx were able to obtain details of 30+ customers interested in order picker roles at their Green Lane site, while Innov8 Synergy offered one customer an interview for a manufacturing role with interview being held the next day.



Job Clubs

Walsall Works host weekly sessions to provide support and guidance with:

- Finding the right career
- Writing a great CV
- Completing job applications
- Matching to local job opportunities
- Developing your interview skills
- Accessing training

Below is the list of locations we hold job clubs. To find out more about how we can support you, visit our website www.walsallworks.com or book into our Job Clubs by calling us on 01922 654353 or emailing at <u>walsallworks@walsall.gov.uk</u>

Monday, 9am – 4pm Pleck Library, Darlaston Road, WS2 9RE

Tuesday, 10 am – 2pm Darlaston Library, King Street, WS10 8DE

Tuesday, 9am – 4pm Brownhills Library, Park View Centre, Chester Road North, WS8 7JB

Wednesday, 9am – 4pm Ryecroft Community Hub, New Forest Road, WS3 1TR

Wednesday, 10am – 2pm Ablewell Advice Centre, Ablewell Street, WS1 2EQ

Wednesday, 1pm – 3pm Pelsall Village Centre, High Street, WS3 4LX

Thursday, 9am – 4pm Bloxwich Library, Elmore Row, WS3 2HR

Thursday, 9am – 1pm Willenhall Library, Walsall Street, WV13 2EX