

# OUR COMMITMENT TO FAMILIES

We are committed to working with you and your children to help you achieve your goals and make permanent changes that will improve the quality of life for your family.

We are dedicated to providing you with an excellent service and to treating everyone fairly and with respect. In doing so, we may be asking you questions about issues such as ethnic origin, sexuality and religion. This will help us in considering all aspects of your family's needs as part of our work with you.

Please let us your family safeguarding worker know if you need the support of an interpreter, advocate or require sign language support.



Your family safeguarding contacts are:

Use this space to make a note of any questions you have for your worker:



# KEEPING FAMILIES TOGETHER

## INFORMATION FOR FAMILIES



In family safeguarding we are working together to provide a service to your entire family and support you to make positive changes in your day-to-day life.

All our workers are trained in working with families to help you understand why we are involved and are experienced in supporting people to make positive changes.

Our aim is to keep families together safely. Sometimes, our family safeguarding workers may talk to other members of the family to see if they may be able to be involved in supporting you to make the changes you need to achieve. This would only happen if you consent to this.



## OUR FAMILY SAFEGUARDING SERVICE

Our family safeguarding teams are made up of:

- Domestic abuse victim workers, who support victims of domestic abuse, helping them to recognise the signs, support them to make changes to keep their children and themselves safe, and help them identify the impact of domestic abuse.
- Domestic abuse perpetrator workers, who support perpetrators of domestic abuse to help them recognise the impact of their actions and how this can affect their children, achieve change in securing healthy relationships and keep their children safe.
- Drug and alcohol recovery workers, who work with parents experiencing difficulties with either drugs, or alcohol or both, supporting them to make positive lifestyle changes and enabling them to care for their children.
- Mental health workers, who support parents experiencing mental health difficulties, supporting them to build on individual and families strengths in order to support the adult to recovery and enable them to care for their children



## OUR FAMILY SAFEGUARDING SERVICE WILL WORK WITH YOU TO:

- understand why we are involved and to support you to enable your children to grow up healthy, happy and safe.



All support offered will be tailored to meet your family's needs.