

# Walsall Local Authority and partners, SEND co-production and engagement agreement with parents, carers, children and young people.

- We will establish a shared understanding of the importance of meaningful co-production and engagement, based on honesty, transparency and compassion, to improve outcomes for all children, young people and young adults with SEND in Walsall.
- Before any piece of work goes ahead, all parties will agree on how we will involve children, young people and their parents or carers in the work.
- We will develop guidance and a toolkit to promote and support effective and inclusive participation and co-production. This guidance will be available to all professionals and families on the Local Offer website.
- We will provide training on an on-going basis, for staff, children, young people, and their parents or carers, to develop their skills around participation and co-production.
- We will make sure information about the services available for children, young people and young adults with SEND, is accessible.
- We will ensure that parents or carers who are experts in relation to SEND, are able to both contribute to the current improvement programme, and inform future developments by sharing their families' experiences of SEND provision.
- We will create and support a SEND young people's forum, to facilitate their involvement in producing a participation and co-production policy, its implementation, and on-going activities.
- We will work closely with parents and parent support groups (FACE, the Coalition Group and others), to ensure that parents and carers participate in strategic decision-making relating to all aspects of SEND.
- We will focus on restorative practice opportunities to redress differences, and achieve improved relationships going forward.
- We will collect and share good practice case studies (using agreed quality standards/quality assurance criteria) and evidence based research, to demonstrate good practice nationally and locally.
- We will review this agreement annually.

## How will we know it is working?

- Children, young people and their families feel that they are listened to, and that their views are routinely sought and valued.
- SEND provision is informed, designed, and reviewed, with children, young people, parents and carers.
- Plans for children and young people are created with them and their families.
- Children, young people and their families feel supported to speak up and expect to be involved.



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## Definition of co-production in Walsall



- Working together from design to delivery – to achieve shared goals
- Equal partnerships in decision-making.
- Decision making for the best possible outcomes for children and young people up to 25 with SEND.
- Influencing design and commissioning, monitoring and evaluation.
- Equality of opportunity.
- Shared responsibility.
- Supporting each other to achieve positive outcomes.
- Respect.
- Ability to call professionals to account for their roles and responsibilities.
- Listening – all voices are actively listened to and acknowledged.
- Real life experiences are valued, to improve shared decision-making.
- Trust each other – to achieve the best outcomes.
- What matters – tailored approaches to individual needs.
- Evaluation and review – continually evolving to meet individual needs.
- Open and honest communication – transparency is evident at all times.



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# Co-production Charter



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