

# Walsall Council Adult Social Care Plan on a Page 2018/19

**Council Vision: Inequalities are reduced and all potential is maximised for citizens**

**Adult Social Care Vision:**

***We work with citizens and communities to promote health, wellbeing and independence and if people need additional support we work with partners to ensure that people can access high quality services which maximise independence and safety, and that respect their autonomy, dignity and diversity.***

## Strategic Objectives

### New Models of Care

- ❖ Collaborate with the voluntary sector, housing, education, health & care providers to develop and implement new models of integrated health & care delivery. In 2018/19 we will work towards:
  - An Alliance Model of Delivery with Partners
  - Aligned/integrated model of commissioning for 'Place-Based' care.
  - Integrated Health & Care Teams in a 'Locality Model' (including Mental Health Social Work)
  - Embedding the new model of Integrated Intermediate Care
  - Transforming Care – Integrated Learning Disability Community Model
  - All Age Disability Pathway
  - An integrated early intervention and prevention well-being offer to support resilient communities
- ❖ Collaborate with partners to keep vulnerable people safe.

### Controlling Cost & Enabling Change

- ❖ Deliver financial balance of the Adult Social Care budget through delivering the savings plans set out.
- ❖ Focus on workforce development to improve the quality of practice and support new models of deliver
- ❖ Finalise the redesign of Adult Social Care business teams to support the delivery of the Adult Social Care priorities. This includes:
  - Commissioning
  - Brokerage
  - Business Support
  - Programme Management Office (PMO)
  - Performance and Systems
- ❖ Further improve performance and financial monitoring to achieve accountability across the directorate
- ❖ Improve systems, processes and technology to support new models of delivery and finalise the roll out of mobile technology.

### Social Care Market

- ❖ Work with partners to ensure that people can access high quality services which meet needs, maximise independence, health improvement and safety
- ❖ Work with Social Care providers in the borough to maintain or improve quality, effectiveness and value for money.
- ❖ The priorities for commissioning in 2018/19 are:
  - Ensuring value for money in Complex Care Commissioning, this will include targeted reviews of provider unit costs and levels of allocated care and the introduction of the Joint Funding protocol to ensure distribution of cost between the Council and CCG is appropriate.
  - Increase the 'Shared lives' offer
  - Introduce new contracts and scheduled payments for Residential/Nursing Care
  - Increase the capacity of residential and Nursing EMI provision within the borough.
  - Improve the quality of care in Residential and Nursing Home provision.
  - Commissioning a new model of Resilient Communities with partners.
  - Review Admission Avoidance services in partnership with Walsall CCG
  - Increase the number of working age adults with Learning Disabilities in paid employment
  - Review, de-commissioning and re-commissioning activity in-line with the ASC savings targets

## Our Values and Behaviours – PLATE

### Professionalism

Actively seek ways to prevent over-complication or confusion of service delivery through innovation, being open to change and the removal of barriers including challenging negative behaviours.

### Leadership

Leads by example, optimising those resources allocated, Communicates clearly taking account and welcoming feedback. Takes a positive and resilient approach to change understanding the longer term vision of the Council and/or service areas.

### Accountability

Adopt a 'can do' attitude in the work that I deliver taking accountability for my own performance and development and responsibility for my actions and decisions. I will demonstrate inclusivity and promote the values of diversity and equality.

### Transparency

Work with others to reach a common goal; sharing information, supporting colleagues and searching out expertise and solutions from relevant partners and/or communities we serve.

### Ethical

Aware of own impact on others through valuing openness, treating everyone with respect and listening carefully to understand the views of others in order to build trust.