



Walsall Council

JOB DESCRIPTION (JD) AND EMPLOYEE SPECIFICATION (ES) Standard Template

JOB TITLE:	Programme Management Officer (Impact Programme and other Projects)		
GRADE:	G10	SERVICE AREA:	Programme Management
JOB CODE:	REG40JOING10		
REPORTS TO:	Team Leader – Programme Management	LOCATION:	Civic Centre
SPECIAL CONDITIONS:	Evening working will/may be required to fit in with customer needs Home working is allowed in line with Council procedures		

1. Main purpose of the job role:

To support the Programme Management Team Leader with the successful implementation of Black Country Impact Programme and projects by:

- Share responsibility for the robust management and delivery of the Black Country Impact Programme for Walsall delivery.
- Playing a key role in supporting the development of partnerships and projects with External and Internal Partners that add value to other projects being delivered at Walsall Council such as the Strategic Locality Partnerships. Including facilitating and managing work streams, network development and communications.
- Providing advisory support to officers and stakeholders responsible for programmes and projects to support their development and delivery so that outcomes, outputs and financial profiles are achieved in accordance with strict council and funder rules and regulations.
- Taking responsibility for the production and recording of external grant claims e.g. Impact and preparing programmes and projects for audits and compliance checks.
- Deputising for the Programme Management Team Leader when required

Responsible over: Project Officers & Subcontractors / Consultants.

2. Role specific duties and accountabilities:

1. Working across the Black Country, with other Local Authority Officers, Training Providers and Service areas to ensure that appropriate key priorities are understood captured and set out, so that the work required in their delivery is focussed/undertaken.
2. Taking responsibility for the development and implementation of the Impact (Youth Employment Initiative) and financial evidence recording processes that fulfils the terms and conditions of the programme (as approved by the European Union) and its beneficiaries (approved recipients).

3. Taking responsibility for ensuring that for the Impact project, the approvals methods, timeframes and processes (in terms of order/format/requirement etc.) are understood and complied with to enable approvals to be granted and then set into place.
4. Taking responsibility for ensuring that all Walsall projects are developed and delivered in accordance with Council: Grant Manuals, Financial Regulations, Audit Regulations, and that all relevant approvals are sought and secured in a timely manner.
5. Taking responsibility for ensuring where Walsall Council is the lead delivery partner for a contract or project, that all Council requirements for approval are followed and obtained, and by working with the lead officers that all procedural, monitoring and accountability arrangements are set in place.
6. Ensuring that by working with appointed contractors that all appropriate paperwork and evidence to Finance colleagues is provided quickly, so that they are in a position to consider and approve claims or external payments within the contractual timeframes agreed.
7. The post holder will be required to draft any required processes and procedural documents for the administration/compliance by key partners and stakeholders associated with the administration of external/internal funding arrangements that run through the Impact (Youth Employment Initiative) and European Union process. This will also involve the drafting and delivering of any required briefings/guidance for participant bodies and their staff.
8. Working together with the Programme Management Team Leader, design and maintain performance and financial profiles, taking responsibility for the financial elements included within subsequent grant agreements or contracts for services.
9. The post holder will report directly to the Programme Management Team Leader in the delivering the following duties and act up when required:
 - Responsibility for the scheduling, calling, administration, agenda setting and minute taking of the required meetings with key internal, external partners and stakeholders
 - Monitoring all financial spend, reporting on all variances / issues and opportunities
 - Monitoring all performance outcomes, reporting on all variances / issues and opportunities
 - Taking remedial action as required, in particular on poor performance or non-compliance
 - Effective administration of all internal accounting and finance processes
 - Effective checks of claims for YEI resource in accordance with the terms and conditions of the grant.
10. Responsibility for ensuring that the content of all briefing notes or reports is appropriate, accurate and meaningful, sense checking to ensure answers all questions posed / requested by group members and included / covered etc.
11. Drafting reports with or on behalf of the Accountable body, for initial consideration by the Head of Programme Manager prior to submission to the IMPACT Steering Group, Cabinets, Joint Committee or other such groups, to include:
 - Details of financial performance against targets for each individual contract
 - Details of financial performance against targets for each collective programme i.e. Walsall
 - Collective details of financial programme overall i.e. BC Impact
 - Consequences and recommendations for remedial action
12. Assisting the accountable body (Dudley Council) with the preparation of reports arising from the above performance processes
13. Responsibility for the development, implementation and subsequent content of Walsall delivery of the Impact programme, ensuring that the responsible participant organisations understand what's required and are held accountable to achieve it.

14. Responsibility for ensuring that the resultant plans to meet these actions are produced by all participant organisations and progress is then monitored, holding them to account and chasing completions and reporting on progress to the appropriate groups etc.
15. To call and chair (if required) the Walsall Impact Project Steering Group, who will lead on:
 - Oversight and monitoring of the Walsall Impact financial and performance
 - Recommending and ensuring remedial actions if and as required
 - Maintenance of audit oversight and operational planning to effectively monitor financial compliance
 - Maintenance and reporting against the financial profiles individually and overall
 - Assisting with the development of the financial elements of future pipeline projects as directed by the accountable body Dudley Council
16. Responsibility for the creation of effective relationships with: Elected Members, Cabinet Portfolio Holders, Government Departments, Black Country Local Authority Officers and, Directors of Regeneration and Senior Managers, fostering their development to maximise the outcomes/impact and successes on behalf of the Impact Programme (Youth Employment Initiative).
17. To development partnerships and lead on projects that add value to both the Impact programme and other Local authority programmes such as the Strategic Locality partnerships and Walsall for all.
18. Ensuring your work actively supports/identifies local purchasing, training, and employment opportunities, progressing or passing onto appropriate officers.
19. To actively support/take on duties as requested in support of the Councils Policies and Procedures.
20. To take on responsibility for the delivery of additional duties as reasonably requested by your line management, commensurate with your grade.
21. To communicate verbally with customers and provide advice and/or information in accurate spoken English.

3. Corporate duties and accountabilities:

- The post holder will comply with and promote the Council's Health, Wellbeing and Safety at Work policies and ensure these are implemented effectively within his/her areas of responsibility.
- Through personal commitment and clear action, the post holder will promote the Council's employment policies, with particular reference to diversity, equality of access and treatment in employment, service delivery and community involvement. To support/develop a working culture within these services that reflects the corporate vision.
- Ensure that the services provided aligned to the Council strategy, vision, aims, objectives, priorities and continuous improvement programme and play their part in achieving these. This includes compliance with Standing Orders, Financial Regulations, Code of Conduct and the Councils Policies and Procedures.
- This job description sets out a summary of the duties and accountabilities of the role. It is not intended to be exhaustive.



JOB TITLE	GRADE	
Using the Job Description consider what essential behaviours, abilities and knowledge are required by a person to perform each of the main activities and accountabilities of the job safely and effectively.	Indicate when Assessment is possible: at Application form=A interview=I both=A/I test = T	WEIGHT CODE shows relative importance Low=1 Medium=2 High=3
Behaviours: <i>refer to corporate behaviours document</i>		
Professionalism - Actively seek ways to prevent over-complication or confusion of service delivery through innovation, being open to change and the removal of barriers including challenging negative behaviours.	I	3
Leadership - Leads by example, optimising those resources allocated, Communicates clearly taking account and welcoming feedback. Takes a positive and resilient approach to change understanding the longer-term vision of the Council and/or service areas.	Not Applicable	
Accountability - Adopt a 'can do' attitude in the work that I deliver taking accountability for my own performance and development and responsibility for my actions and decisions. I will demonstrate inclusivity and promote the values of diversity and equality.	I	3
Transparency - Work with others to reach a common goal; sharing information, supporting colleagues and searching out expertise and solutions from relevant partners and/or communities we serve.	I	3
Ethical - Aware of own impact on others through valuing openness, treating everyone with respect and listening carefully to understand the views of others in order to build trust.	I	3
Abilities/Skills: (refer to JE guidance document)		
Excellent networking, advocacy, oral and presentation skills with the ability to persuade and influence	A/I	3
A commitment to achieving excellence in service provision/delivery	A/I	3
Excellent understanding of how complex partnerships work and interact, preferably with knowledge of the Black Country.	A/I	3
Excellent time management skills, possessing the ability to evaluate options, balance competing pressures and produce the required results on time	A/I	3
An excellent administrator with credibility, able to demonstrate where required comprehensive organisational capabilities, initiative and drive.	A/I	3
Excellent Experience of the Action Planning processes and disciplines, able to set clear tasks for others, and achieve results with the minimum of supervision	I	3
Acts in a collegiate and collaborative way that engages with people at all levels.	I	3
An excellent negotiator with experience in a partnership environment.	I	3
Able to deliver/drive results against strict and often challenging timeframes	I	3
Highly developed communication skills, within both the private and public sectors, understanding/utilising the appropriate language.	I	3
Clear communicator with highly developed oral skills with audiences including: senior managers, directors of organisations and Government departments etc.	I	3
Clear communicator with highly developed written and presentation skills	A/I	3
Highly customer focused	I	3
Highly motivated, resourceful and resilient	I	3

Proven ability to work under your own initiative	I	3
Significant understanding of the financial administration processes associated with the management of EU funding and other grant funding within public sector	I	3
Effective officer with vigour and a passion for promoting achievement and delivery through partnership working.	A/I	3
Awareness and sensitivity, to be able to operate within a political environment working effectively with elected members, senior managers, strategic funding bodies and other organisations, partners and agencies	A/I	3
Excellent ambassador, open, engaging with an enthusing and a winning style, which can interact effectively with a wide range of stakeholders	A/I	3
Personal and professional credibility, which will earn the confidence of key stakeholders, staff and partners	A/I	3
Creative thinker, able to get the best results from a range of partner organisations	A/I	3
Acts in a collegiate and collaborative style that engages with people at all levels and promotes positive relationships.	A/I	3
Highly motivated and not easily discouraged.	I	3
High degree of probity, integrity and resilience.	I	3
The ability to work independently with the minimum of supervision.	A/I	3
Knowledge/Experience: specify type, level and qualitative (not quantitative required); if any.		
Excellent Experience of the Action Planning processes and disciplines, able to set clear tasks for others, and achieve results with the minimum of supervision.	I	3
Experience of operating within a political environment at cabinet member levels, with awareness and an understanding of the roles played and the tensions etc.	I	3
Effective negotiating skills, at senior levels over complex and demanding issues	A/I	3
An awareness of and commitment to equality of opportunity	I	2
Significant experience in a public or private sector organisation with clear evidence of success in the delivery of effective financial administration.	A/I	3
Significant experience in the development and administration of Action Plans, with evidence of success in maintaining the financial performance by third party organisations.	A/I	3
Experience of Partnership working specifically in the development of relationships, with the ability to work within and make the most of the partnership environment.	A/I	3
Wide ranging evidence of developing and maintaining excellent working relationships within both the private and public sectors.	A/I	3
Excellent experience in the production of detailed/complex financial reports, progress reports, action plans, and briefing notes.	A/I	3
Experience of operating within an Economic Development/Planning/Development environment with an understanding of the Regeneration agenda.	A/I	3
Significant experience in the delivery of financial administration processes associated with managing external and internal grants/funding within the public sector.	A/I	3
Significant understanding of the policy and procedures associated with procurement of services	I	3
Evidence of continuous professional development (where applicable)		
Qualification: Specify any qualifications that are a minimum requirement, please include any equivalent qualifications that would be deemed acceptable or if this can be obtained through on the job experience.		
Educated to degree level or possessing equivalent experience within the appropriate field/s.	A/I	3
Holding a project management qualification (e.g. Prince 2) or equivalent experience within the field of financial/programme/project management and its techniques.	A/I	3
Other Essential Requirements		
Awareness of, and commitment to, confidentiality and handling data	I	2
Prepared by:	Claire Wills	Date: 8.11.21