

Endless Possibilities

Walsall Council's
Apprenticeship Programme

DAY IN THE LIFE OF AN APPRENTICE

LUKE WANZA



Apprentice Name: Luke Wanza

Service Area:
Leisure, Culture and Operations

Directorate:
Economy and Environment

Type of Apprenticeship:
Exercise and Fitness (Gym)

Previous Qualifications:
BTEC in Health and Fitness

What is your Job Title? Can you explain what you do on a day to day basis?

Leisure Apprentice – Fitness Operations. The main focus of the role is to supervise the gym at Bloxwich Active Living Centre. This includes keeping it clean and tidy and being on hand to welcome customers and offer any advice that they may need to help them achieve their training goals. A key part of the role is taking new customers through their gym induction. This teaches them how to use the gym safely and effectively and is really important from a business point of view as the quality of the induction often determines how long a customer will stay with us. During the induction I also explain our pricing policy and try to encourage customers to see the benefits of taking out one of our direct debit memberships.

How did you find the Apprenticeship Programme?

I was made aware of it through my Personal Adviser so I went in for an informal interview with the Leisure Facility Manager and it went from there.

How does the Apprenticeship work- How do you cover the off job training element?

I've done some intensive training to gain my level 2 fitness qualification, and I am now working towards the rest of the operational qualifications with monthly support from my tutor. I am also receiving regular support and training from my colleagues in the leisure centre, and have already gone on health & safety and first aid courses.

What is the best thing about the Apprenticeship?

I'm really enjoying learning while doing the job rather than being stuck in a classroom. I've made some good friends with workmates and love being around the customers every day.

Would you recommend Apprenticeships to others?

Yes definitely, I'm gaining new qualifications at the same time as getting valuable on the job experience, and being paid at the same time so on all fronts it's a better option for me than a normal college course.

Endless Possibilities

Walsall Council Apprenticeship Programme
Contact: Learning & Development Team
Telephone: **01922 655678**

Website: <https://go.walsall.gov.uk/jobshop>
Twitter: [@Walsall_Apps](https://twitter.com/Walsall_Apps)