### Our vision:
To make a positive difference to the lives of Walsall people

We work with partners to ensure people can access high quality services which maximise independence and safety, and that respect the autonomy, dignity and diversity of users.

#### New Models of Care
- Collaborate with the voluntary sector, housing, education health & care providers to develop and implement new models of integrated health & care delivery. 2017/18 will deliver:
  i. Integrated Health & Care Teams in a ‘Locality Model’ (including Mental Health Social Work)
  ii. Integrated Intermediate Care
  iii. All Age Disability Pathway
- Improve access arrangements, a streamlined pathway and co-ordinated care for people who need support from health & social care
- Work with partners to reduce social isolation and loneliness.
- Collaborate with partners to keep vulnerable people safe.

#### Controlling Cost & Enabling Change
- Deliver financial balance of the Adult Social Care budget through implementing a credible financial recovery plan for 2017-20.
- Finalise the transformation of the ASC Leadership Team
- Focus on workforce development to improve the quality of practice and support new models of delivery
- Improve performance and financial monitoring to achieve accountability across the directorate
- Improve systems, processes and technology to support new models of delivery

#### Sustainable Communities & Social Care Market
- Work through locality teams to understand and develop sustainable communities that support citizens to maximise independence and safety.
- Enable and maximise access to financial support, housing, aids/adaptations, information and advice and any other universal services to promote independent living.
- Work with partners to ensure that people can access high quality services which meet needs, maximise independence, health improvement and safety and that respect the autonomy, dignity and diversity of users.
- Work with Social Care providers in the borough to maintain or improve quality, effectiveness and value for money.

### Values and Behaviours
#### Honesty & Integrity
- Act with honesty and integrity in all that we do
- Act openly and transparently in order to build trust and ensure accountability
- Treat each other with respect and encourage respect towards each other
- Model expected behaviours
- Be clear about what we expect of each other
- Take responsibility for our own learning
- Work together to help each other to be the best that we can be
- Be decisive, objective and consistent

#### Fairness & Equality
- Encourage each other to be responsible and accountable
- Recognise and value the different strands of diversity and the valuable contributions we can all make
- Confront and deal with difficult situations and behaviours
- Endeavour to break down barriers that obstruct people’s contribution, involvement and pride in their work

#### Value for Money
- Challenge inappropriate use of the Walsall pound
- Be aspirational for all Walsall citizens, building on improvements and work efficiently and effectively to improve outcomes and value for money
- Foster good relationships with key stakeholders and develop our networking skills in order to maximise impact for citizens in a multi-disciplinary and multi-professional area

#### Innovation and Collaboration
- Actively encourage innovation and creativity and find better and more efficient and effective ways of working
- Encourage pro activity, learning, problem solving, innovation, change and challenge
- Work across boundaries to provide better outcomes for citizens
- Encourage continuous personal development and work together to find ways of achieving this

#### Listening and Responding
- Spend time listening to views, concerns, needs and aspirations.
- Ensure collective understanding, confidence and capability
- Provide opportunity to share ideas and concerns and to be involved in problem solving and decision making
- Be positive in our attitude towards each other and how we approach the work we do and the services we provide